

## **Core Values**

At OnBeat Dance Studios we pledge to deliver the highest quality of dance education through continuous professional development and adherence to industry standards. Our faculty is dedicated to fostering a supportive and encouraging atmosphere where students are inspired to embrace challenges and strive for excellence. We prioritise open, constructive communication with students and parents, ensuring empathy and clarity in addressing concerns. Safety and well-being are paramount, and we maintain a secure learning environment. We expect our students to show dedication and drive, maintain a positive attitude, respect their instructors and peers, and take responsibility for their training.

Parents are encouraged to support their child's passion for dance and commitment to their training, maintain open lines of communication with studio faculty to address any questions or concerns, and display a positive attitude towards the studio, instructors, and other parents and dancers. By adhering to these core values, we create a thriving, respectful, and motivating environment for everyone at OnBeat to excel and grow as dancers and individuals.

## **Photo Release**

By enrolling at OnBeat, you grant permission for the studio to photograph and videotape your dancer during classes and studio events. These images and videos may be used for promotional purposes, including social media, the studio's website, and other marketing materials. If you do not consent to this, you must notify us in advance by emailing [admin@onbeatdance.com.au](mailto:admin@onbeatdance.com.au).

## **General Policies**

Dancers must arrive on time for class. If a dancer is more than 15 minutes late, they may be asked to wait until the next class to ensure safe participation. Our top-priority is to foster a positive, supportive, and respectful learning environment; therefore, students must show respect for instructors and peers at all times. Talking during class is strictly prohibited except when necessary for class-related discussions. Disruptive behaviour, such as using cell phones during class, not participating in training, or displaying a negative attitude, will not be tolerated and may result in temporary removal from class. The dress code is mandatory and must be followed at all times. Students should feel comfortable communicating with their instructor or the studio's administrative staff if they have any concerns or questions related to their dance education or scheduling conflicts. We are always happy and available to communicate with you regarding any questions or concerns!

Please note, all regular classes are drop-off and pick-up only to ensure our dancers can focus without distractions. We can't wait for you to see them shine on stage!

## **Missed Class and Withdrawal Policy**

We do not adjust or prorate tuition for missed classes as make-up classes are available. Make-up classes must be scheduled and attended by the end of the following month. To request a make-up class, please email [admin@onbeatdance.com.au](mailto:admin@onbeatdance.com.au).

To withdraw from class(es), email [admin@onbeatdance.com.au](mailto:admin@onbeatdance.com.au) before the end of the month. Otherwise, you will be charged for the following month. In the case of a cancelled class, we may either offer makeup class(es) or prorate tuition accordingly; check your emails for updates. We reserve the right to cancel or combine classes due to low enrolment, and will notify affected students promptly.

## **Payment Authorisation**

All families are required to have a valid credit card on file for all payment transactions related to OnBeat Dance Studios. Upon registration, a non-refundable registration fee will be charged to new students only. If registering mid-month, your tuition will be prorated accordingly. Tuition payments are due on the first day of each month; the only exception is if you register mid-month.

Our Term Fees are split into 3x Instalments, payable on the 1st of the month as follows:

Term 1: January, February and March

Term 2: April, May and June

Term 3: July, August and September

Term 4: October, November and December

Tuition remains the same each month, regardless of the number of weeks in the month, as tuition is calculated on a 10 week term. If your credit card on file is declined, an alternate payment must be made within 72 hours to avoid class disruptions. A \$15.00 late fee will be charged if full payment is not received by the 5th of the month. If your student is not in the appropriate attire as stated in our studio's dress code, the student may be asked to sit down and not participate due to safe dance practice requirements.

## **Release of Liability Agreement**

By enrolling in classes at OnBeat Dance Studios, you acknowledge and accept the inherent risks associated with dance activities, including but not limited to physical injury, property damage, and unforeseen accidents. You agree to release and hold harmless OnBeat Dance Studios, its owner, instructors, employees, and agents from any and all claims, liabilities, or damages arising out of or in connection with participation in studio activities, whether on studio premises or at any other location. This waiver of liability extends to any transportation provided by OnBeat Dance Studios and participation in off-site events or performances.